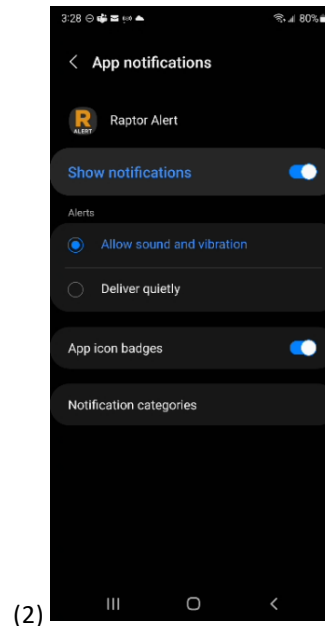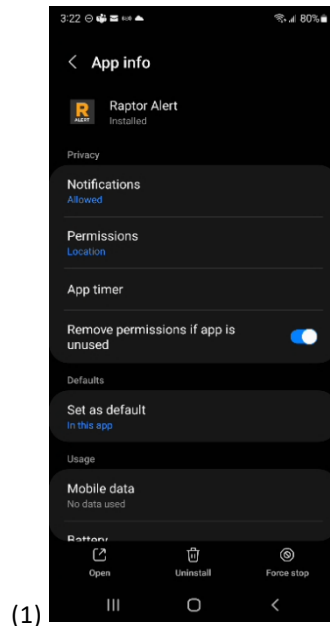# Raptor Alert – Troubleshooting Push Notifications for Android

Check Android Device Settings
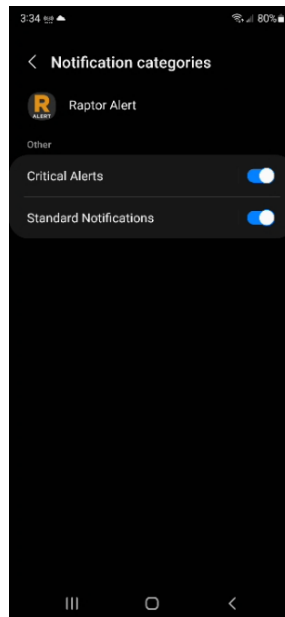
A. From the device's **Settings** menu tap **Apps** and locate "Raptor Alert"

    a. Tap **Notifications** and select the radio button or swipe the selector right until it turns blue for the items below:

        i. Show Notifications

        ii. Allow sound and vibration

        iii. App icon badges

Corresponding Images:

(1)

(2)

    b.   Tap **Notification Categories** and swipe the selector right until it turns blue for the items below:

       i.   Critical Alerts

      ii.   Standard Notifications

Corresponding Image:

B.   From the device's **Settings** menu tap **Notifications**

    a.   Tap **Notifications** and then **Do not disturb**

    b.   Tap **Apps** in the **Exceptions** area, add "Raptor Alert", and swipe the selector right until it turns blue for the items below:

       i.   All notifications

      ii.   Critical Alerts

     iii.   Standard Notifications

Corresponding Images:

(1)

(2)

(3)